

FREQUENTLY ASKED QUESTIONS ABOUT TRANSPORTATION

WHERE CAN I FIND MY CHILD'S BUS INFORMATION? *Parent Portal in Power School under the transportation tab*

HOW DO I HAVE MY CHILD TRANSPORTED TO/FROM A DAYCARE OR BABYSITTERS ADDRESS? *Complete the one line Alternate Site Request found at www.wcsoh.org/mybus.*

WHO IS RESPONSIBLE FOR MY CHILD AT THE BUS STOP?

Parents/Guardians are responsible for their children while at the bus stop.

Westerville City Schools takes responsibility for your child when they step onto the bus in the morning and until they step off the bus in the afternoon.

WHAT IS A "PLACE OF SAFETY" AT THE BUS STOP? *This could be a tree or a rock that is designated by the bus driver for all students to stand while the bus pulls up in the morning and returns in the afternoon. One of the greatest risk to your child is the bus approaching and leaving the stop. Standing at the "place of safety" where the driver can clearly see them will insure everyone stays safe.*

WHAT SHOULD I DO TO INSURE MY CHILD DOES NOT MISS THE BUS? *Ohio Law requires all students arrive at their bus stop 5 minutes prior to the bus stop time listed. Students should always be waiting on the bus and never should the bus be waiting on a student. Being at the stop 5 minutes prior to stop time will insure your child will not miss the bus. NEVER should a child run after a bus once it starts moving away from the stop or school.*

WHOM DO I CALL IF MY CHILD IS HAVING AN ISSUE WITH ANOTHER CHILD OR THE BUS DRIVER? *Please call Westerville Transportation Student Safety & Discipline Coordinator @ 614-797-5961 or email supervisor's addresses found @ www.wcsoh.org/mybus. Hours of operation 5:00AM until 5:00PM.*

WHOM DO I CALL IF MY CHILD MAY HAVE LEFT AN ITEM ON THE BUS? *Please call transportation @ 614-797-5960 or email supervisor's addresses found @ www.wcsoh.org/mybus. Hours of operation 5:00AM until 5:00PM.*

IF MY CHILD IS OPEN ENROLLMENT WILL THEY RECEIVE BUS SERVICE? *Unfortunately, no bus service is available for students who are open enrollment to a school outside of their school attendance boundary.*

CAN A FRIEND RIDE THE BUS HOME WITH MY CHILD? *Transportation will accommodate this request for emergency reasons only. Please call transportation @ 614-797-5962 to receive permission. Once permission is granted, the driver will receive notice of the friend's information.*

WHAT HAPPENS IF MY CHILD DOES NOT FOLLOW THE RULES ON THE BUS? *Depending on the severity of what happened the driver might issue a student warning. If the issues continues or if the issues requires the video to be reviewed, the bus driver's will complete an incident report and the video will be sent to your child's principal for their review. All student discipline for transportation comes from your child's school.*